



CHILD FAMILY ADVOCATE JOB POSTING

Under the direction of the Emergency Shelter Director, the Child and Family Advocate provides case management and advocacy services to victims of domestic violence residing in shelter. This role focuses on crisis intervention, intake services, emotional support, child advocacy, and psycho-educational programming. The Advocate works directly with children and parents to promote safety, healing, and well-being during a potentially traumatic time. This position supports the organization's mission to foster resilience, promote safety, and restore hope among individuals impacted by domestic violence.

Pay Range: \$21.75 – \$22.50 per hour

Position Type: Full-Time

Shift: Four 10-hour shifts weekly (schedule determined by program needs)

Location: Arapahoe County, Colorado (On-site shelter services)

Child Family Advocate Responsibilities

Supportive Services

- Provide crisis intervention, screening, intake, assessment, and trauma-informed advocacy services to survivors of domestic violence and their children, including emergency response and follow-up support.
- Conduct child and family assessments; facilitate psychoeducational groups, structured children's activities, and parenting support.
- Maintain accurate and timely client documentation, ensure compliance with safety and security protocols, and use mediation skills to resolve client concerns.
- Collaborate with internal teams and external agencies to coordinate services and referrals.
- Assist with light housekeeping tasks as needed including carrying groceries, etc.

Community & Outreach

- Maintain knowledge of community resources and participate in outreach or speaking engagements as required to support client services.
- Perform other related duties as assigned.

Job Requirements

- Commitment to the mission and core values of Three Birds Alliance and ability to work effectively with individuals in crisis.
- Minimum of one year of experience in human services, social work, or crisis intervention, with working knowledge of domestic violence dynamics and trauma-informed care.
- Ability to work independently with minimal supervision and collaboratively as part of a multidisciplinary team.
- Strong written and verbal communication skills and proficiency with general office technology.
- Demonstrated commitment to diversity, equity, and inclusion in service delivery and workplace interactions.
- High level of integrity and strong interpersonal skills when working with clients, colleagues, and community partners.

Preferred Qualifications

- CPR and First Aid certification.



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- Bilingual (Spanish) preferred.

Education/Experience

- Bachelor's degree in Human Service, Social Work, or a related field preferred; equivalent combination of education and relevant experience will be considered.

Benefits Include: Health insurance, Life insurance, Mileage reimbursement, Paid Time Off including vacation, holidays, and wellness time, Consistent full-time schedule with four-day work week.

About Three Birds Alliance: For over 41 years, Three Birds Alliance (formerly Gateway Domestic Violence Services) has been a leader and an innovator in the services that it provides to survivors of domestic violence and their children in Aurora and Arapahoe County in Colorado. We envision a future where every person lives a life free of domestic violence. We are guided by our mission to, "foster resilience, promote safety, and restore hope among individuals impacted by domestic violence."

Aurora is the most diverse city in Colorado. We are committed to developing a team that is representative of those served and offering a welcoming environment for all who utilize our services and our staff. This position offers the opportunity to be a catalyst for driving positive change, both at Three Birds Alliance and to contribute to supporting a healthy work environment for all staff members.

We are an equal opportunity employer and prohibit discrimination/harassment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Please submit cover letter and resume to kcarter@threebirdsalliance.org to express your interest.