



Formerly Gateway Domestic Violence Services

Soaring to a future free from domestic violence.

Three Birds Alliance (formerly Gateway Domestic Violence Services) is searching for a Case Manager to join our team!

WHAT WE DO

For over 45 years, Three Birds Alliance (formerly Gateway Domestic Violence Services) has been a leader and innovator that provides pathways to healing and hope for individuals and families impacted by domestic violence. Three Birds Alliance is the only domestic violence agency serving the City of Aurora and Adams and Arapahoe Counties that provides safe shelter and holistic programming for all people and their pets.

Three Birds Alliance is excited to continue our legacy while transitioning into our next chapter. We are looking for passionate, dedicated employees to work in our Shelter Programs. Working with Three Birds Alliance provides an opportunity to serve the community and support our mission. Learn more about us at: <https://www.threebirdsalliance.org>

OUR MISSION

Our mission is to foster resilience, promote safety, and restore hope among individuals impacted by domestic violence.

OUR VISION

We envision a future where every person lives a life free of domestic violence.

OUR VALUES

Belonging Kindness Communication Accountability Communication Safety Community

WHO WE SERVE

Our service area includes the City of Aurora and Arapahoe County. Most of our clients are women and a third of those we serve are dependent children, with men, LGBTQIA folks and all victims welcomed. Most clients are low-income, earning at or below 30% of area median income.

THE OPPORTUNITY

Under the direction of Extended Stay Shelter Director, the Case Manager provides services to victims of domestic violence that include crisis intervention, individual emotional support, advocacy and assist with gaining access to housing. Our Advocates are adept at handling crisis situations and working with diverse populations.

This position can be a full-time position working from 12 PM – 8 PM Monday through Friday at our Extended Stay Shelter located in Englewood, CO. There may be flexibility to work daytime shifts on Tuesday and Thursdays. This role can also be filled with a Monday through Friday working 4 PM – 9 PM as a part time position. The hiring pay rate of \$20.75 – \$21.75 per hour.

As a part-time employee, you are entitled to vacation, sick leave and Gateway recognized holidays on a pro rata basis.

WHAT YOU WILL BE DOING

- Crisis intervention, screening, and assessment services to victims of domestic violence, including intake into our residential services.
- Provides advocacy support as needed; may serve as a liaison between local agencies and clients on an emergency basis.
- Assists with applying for benefits and securing necessary documentation.
- Maintains complete client files, including standard forms and progress notes.
- Interacts with clients and resolves disputes using mediation skills.
- Responsible for proper safety precautions and security procedures.
- Understands trauma informed care and how to use it in crisis situations.
- Develops awareness of community resources available to referral partners.

WHAT YOU WILL BRING TO OUR ORGANIZATION

- Bachelor's degree in human services, Social Work, or related field preferred, but related work experience will be considered.
- A minimum of one year's experience in human services with experience in case management and crisis intervention, including a working knowledge of domestic violence dynamics.

The Successful Candidate:

- Embodies Three Birds Alliance's core values and believes fully in our mission.
- Inspires passion, innovation, and action through transparency in their work.
- Experience with domestic violence, knowledge of trauma informed care.
- Values DEI and advances equity throughout the organization.

- Has a positive attitude and openness to supporting people in crisis.
- Ability to work independently with minimal supervision.
- Works effectively as part of a team to deliver overall services.
- CPR and First Aid certified, preferred.
- Excellent written and oral communication skills.
- *Bilingual Skills strongly preferred.*

WHAT OUR ORGANIZATION IS PROVIDING

- Expected hourly range is \$20.75 to \$21.75 depending on experience.

If Full-Time position:

- Health and life insurance
- Mileage Reimbursement
- Paid time off accruing twice a month pay periods annually totaling 3 weeks of vacation and 12 days of wellness time
- 10 paid holidays and personal time

Three Birds Alliance provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, genetics, veteran status, or other legally protected characteristics. In addition to federal law requirements, Three Birds Alliance complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.

Three Birds Alliance will not discriminate or retaliate against applicants for failing to disclose wage rate history in accordance with applicable law. Three Birds Alliance will consider for employment all qualified applicants with criminal histories in a manner consistent with applicable law.

Three Birds Alliance expressly prohibits any form of workplace harassment based on race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, or veteran status. Improper interference with the ability of Three Birds Alliance employees to perform their job duties may result in discipline up to and including discharge.

Please submit a resume to ECox@threebirdsalliance.org to be considered.